Beyond Group Travel Service Support Package

Land	Bronze	Silver	Platinum - Yearly Retainer
	\$125pp	\$250 pp	\$1,000 pp
Exclusive BGT Consultation and Comparison			
BGT consultation	✓	√	✓
Recommendations & Comparative Analysis	✓	✓	✓
Multi City/Country Itinerary Preparation		✓	✓
Reservation Service			
Compare best availability/options and reserve	✓	√	✓
Provide reservation summary	✓	✓	✓
Handle deposit and final payment	✓	√	✓
Email confirmation letter and documents	√	√	√
Support liaison between you and the travel suppliers	√	√	√
Access to negotiated upgrades, amenities and special promotions when available	✓	√	✓
Hotel			
Provide hotel options and reserve your preferred	✓	√	√
Access to negotiated upgrades, extras & amenities	√	√	√
Flights			
Reserve and ticket requested flights and fares		√	✓
Purchase Specialty Seating (may incur airline charges)		√	√
Itinerary Details			
Tour/Excursion Recommendations & Reservation	✓	√	✓
Transportation Arrangements (car, rail, etc.)	✓	✓	✓
Additional Reservations (dinner, entry tickets, etc.)		✓	✓
Insurance			
Provide Insurance Quotes	✓	√	✓
Insurance Consultation and analysis	✓	✓	✓
Provide documentation for insurance claim, if necessary (claim to be filed by client)	✓	✓	✓
Technology			
Access to our Electronic Destination Guides	✓	√	✓
Exclusive Beyond Group Travel Mobile Travel App (Pocket Travel)	✓	✓	✓
Travel Documents and Confirmations			
Electronic	✓	√	
Your choice! Electronic, printed or both			✓
Travel Support			
Pre-trip phone call/email	✓	✓	✓
Trip monitor for flight schedule	✓	√	✓
Message capability 24/7 throughout journey	✓	√	✓
Post-trip call and review	✓	√	✓
Reconciliation any outstanding tasks post trip	✓	√	✓

